

SQL Server DBA

Pinnaca is a world leader in the video conferencing market. Pinnaca has locations all over the world, and helps companies communicate easily and effectively through our managed video conferencing solutions. Video conferencing is at the forefront of collaborative technologies designed to deal with global business. Pinnaca manages user's video conferencing experience across multiple platforms through immersive Telepresence, boardroom, desktop and mobile solutions.

POSITION OVERVIEW

Reporting to the Director of Technology, the highly skilled and innovative SQL DBA will play a key role in supporting cutting edge video technologies on a global basis as part of Pinnaca's Virtual Presence managed services portfolio. We are looking for a team player with demonstrated success in supporting the SQL Server ecosystem. If you have a solid foundation Microsoft SQL Server, and related technologies, then we want to speak with you.

The successful candidate will have proven experience supporting SQL Server on a carrier grade, highly available, globally deployed infrastructure. The individual will bring expertise and best practice knowledge in application and theories of SQL Server Design, Implementation and Support.

5 Years UK residency is required to be considered for this position.

MAJOR DUTIES AND RESPONSIBILITIES

- Manage, upgrade and troubleshoot OLTP and OLAP SQL Server environments
- Proactively monitor and make improvements where necessary to ensure optimum SQL Server performance
- Drive & manage change to further improve all aspects of SQL Server Design and functionality
- Support and provide guidance to the development team with deployments and schema changes
- Provide operational support to meet SLA's
- Own Data warehouse SSIS routines and design
- Work with the Infrastructure Services Team to define and refine equipment monitoring and integration using our NMS, Proactive Monitoring, Logging, and tool suite.
- Create new customer designs and architecture in the sql space, based on requirements.
- Work under pressure in a fast-paced environment
- Follow ITIL processes (Change management, Incident Management, etc)
- Understand and evaluate the latest database technologies available in the marketplace
- Manage activities and relationships with associated vendors and manufacturers
- Work directly with Management and End-Users to determine current and future needs, evaluate and test technologies to meet service descriptions

SKILLS REQUIRED

Experience in designing, configuring, maintaining and troubleshooting SQL infrastructure in a global environment.

- Strong experience using Microsoft SQL Server 2005 - 2016
- Install and Configure SQL Server environments as per best practices
- Upgrade and patch SQL Server environments as well as the underlying Operating System
- Strong experience with performance tuning and optimizing queries
- Strong SQL Server Troubleshooting skills
- Proactive SQL Server administration
 - Backup \ Restores
 - Index Maintenance
 - Integrity Checks
 - etc...
- Strong experience & knowledge of all High Availability & Disaster recovery options for SQL Server
 - Always-on Availability groups
 - Database Mirroring
 - Log shipping
 - Windows Clustering
- Replication
- Encryption (TDE & SSL)
- Strong T-SQL Development skills
- Experience using Visual Studio to develop & deploy SSRS reports.
- Strong Experience using Visual Studio to develop & deploy SSIS ETL routines.
- Experience with Windows Server, Active Directory, VMWare
- Documentation skills
- Excellent written and verbal communication skills
- Desire to promote change and make improvements
- Must Have UK HMG Security Clearance (SC) or be capable of achieving UK HMG SC Clearance

Desirable skills...

- Knowledge / Experience with other relational or non relational database management systems would be advantageous (i.e. MYSQL, PostgreSQL, etc..)
- Knowledge / Experience with Linux operating system (i.e. Debian)
- SSRS

PERSONAL ATTRIBUTES

- Strong interpersonal skills, ability to communicate and manage well at all levels of the organization and with staff at remote locations is essential
- Strong problem solving and creative skills and the ability to exercise sound judgment and make decisions based on accurate and timely analyses
- High level of integrity and dependability with a strong sense of urgency and results-orientation
- Excellent communication, and documentation Skills
- A team player

EDUCATION AND EXPERIENCE REQUIRED

- Microsoft certified or equivalent (i.e. MCITP, MCTS, MCSA)
- A minimum of College Diploma or University Degree, or...
- A minimum of 3 years in a technical support environment
- **5 Years UK residency** is a mandatory requirement to be considered for this position.